

2017
Faculty Recognition
SERVICE





2017 Faculty Recognition **SERVICE**

**Tuesday, December 5, 2017
12:00 noon – 2:00 p.m.
Titan Student Union
Pavilions B & C**

Luncheon

Call to Order

Dr. Erica Bowers
Director, Faculty Development Center

Welcoming Remarks

Dr. Anil Puri
Interim Provost and Vice President of Academic Affairs

Recognition of Faculty

Closing

Dr. Erica Bowers



MIHAYLO COLLEGE OF BUSINESS AND ECONOMICS

FATIMA ALALI, Department of Accounting

Dr. Fatima Alali served as the M.S. in accountancy until December 2015. She supervised three of her capstone students into reputable Ph.D. programs. Her service-learning approach to teaching has enabled her students to apply their class learning into end-of-year review of financial information for a local not-for-profit organization in Orange County, thus providing valuable practical experience to the students and an invaluable benefit to the not-for-profit. She provides specialized career-placement coaching which led students to obtain positions in private industry and government organizations. She actively participates in the Department's Case Competition as a judge and in the Business Honors Program as an interviewer. Dr. Alali serves as the academic coordinator for the Internal Audit Educational Partnership (IAEP). She was awarded \$3,500 in IAEP student scholarships. She volunteers with the Institute of Internal Auditors-OC Chapter at the OC Food Bank. She is member of the CalCPA Accounting Principles and Assurance Services Committee, active contributor in the national regulatory-setting process.

JOHN E. (JAY) BARBUTO, Department of Management

Dr. Barbuto's service touches all levels of the University. As Director of the Center for Leadership, he oversees undergrad, grad and executive leadership programs, annual leadership awards, and a campus-produced TV show devoted to leadership topics (e.g., cultural change, giving back, passing the torch, starting a company). The undergrad leadership scholars program has grown to over 400 students engaged in "Meet the Executive" events, leadership training and coursework, mentoring, and community service. Program graduates (70% of whom are first gen college grads) average 2-3 job offers. They are required to volunteer 4 hours per semester to community organizations such as Habitat for Humanity, Ronald McDonald House, Boys and Girls Club, and others. Dr. Barbuto has also created a community of faculty affiliates who consult, research, and train corporate partners to bridge the academic and business communities. His service has made a positive impact on CSUF.

RADHA BHATTACHARYA, Department of Economics

As Director of The Center for Economic Education, Dr. Radha Bhattacharya served the university and the external community by developing and implementing successfully an Individual Development Account (IDA) Program over the June 2011- June 2017 period. 189 CSUF students and 75 high-school students opened IDA accounts where they saved a certain amount per month for a minimum of six months. Their savings were matched with funding that the Center obtained from a federal grant and from private sources. The IDA program helped low-income CSUF students and high-school students pay for books and tuition. A new IDA program is expected to launch for the 2017-2018 period. Dr. Bhattacharya's contribution of service to the university and the external community lies in increasing access to post-secondary education for high-school children and decreasing the financial burden of students enrolled in college. Additionally, roughly 300 university and high-school students benefited from financial literacy instruction that she provided.



LORENZO BIZZI, Department of Management

Dr. Bizzi is a model of service to our students and university. He serves as a student mentor and advisor, has developed career seminars to help students, and has developed the first capstone study abroad program. His SOQ average of 3.92/4 has won him the business honors all-time best professor award for three years in a row (2015-17). In terms of university service, he has served on the department selection committee four years in a row, helping us recruit our top candidates. He also has been the course coordinator of our grad and undergrad capstone courses for 5 years. In terms of professional service, Dr. Bizzi is on the editorial board of the Journal of Organizational Behavior. He has been instrumental in inspiring students, recruiting top scholars, restructuring the graduate and undergraduate capstones, assessing the achievement of the college's learning objectives, and contributing to the department's culture of excellence.

JENNIFER CHANDLER, Department of Management

I choose to serve in capacities that enhance education overall. I am currently MCBE Director of MBA and Graduate Programs, which includes chairing the MBA Steering Committee. As an MCBE Senator on the CSUF Academic Senate, I serve on the Graduate Education Committee. I work with Mercy House and Project Homelessness to pursue research that addresses homeless issues in Orange County. In 2016-2017, I served as Chair of the MCBE Senate leading senate and executive committee meetings, and served on the college's budget committee. I serve on the editorial boards for Journal of Service Research and Journal of Service Theory and Practice. Since 2011, I reviewed for 15 academic journals. From 2011-2015, I advised a student club, Behind-The-Scenes. From 2015-2017, I served on the Student Academic Life Committee and gave input on the university's strategic plan and 4- year graduation initiatives. In Fullerton public schools, I helped start a middle school arts program, an elementary after-school robotics program, and helped to raise funds to retrofit a high school library into a 21st century Student Center.

MARCIA CLARK, Department of Finance

As the advisor to the Student Managed Investment Fund (SMIF), Professor Clark attends weekly meetings, coaching students on investment practices and preparing them for competitions hosted by the Chartered Financial Analyst Society of Orange County. As the director of the Bond section of the Applied Security Analysis Program (ASAP), she works diligently to develop the critical thinking skills of her students. To ensure that most qualified students are accepted by ASAP, she developed a rigorous selection process including recommendation letters and mastery of academic coursework. In spring and fall 2017, she organized student investment conferences where professionals delivered interactive workshops to up to 70 high-potential students. Finalists presented either an investment research report or portfolio management strategy to a panel of practitioner judges. Both SMIF and ASAP are highly visible programs to local colleges and employers. Helping these students make a strong impression strengthens the reputation of CSU Fullerton and the Mihaylo College of Business and Economics.

ZVI GOLDSTEIN, Department of Information Systems and Decision Sciences

Dr. Zvi Goldstein provides excellent service to the department, his profession, and to his students. He enjoys helping his students in selecting the right concentrations, courses, and career paths for them. Dr. Goldstein is actively involved in many service activities for the department, and devotes several hours of his time doing just that. He has chaired the department personnel committee (part time faculty) for the last two years, has been a member in the department Instruction and Curriculum committee for the past several years, and is currently a member of the department selection committee. Dr. Goldstein has developed and then upgraded ISDS 560, an advanced graduate course of linear and nonlinear decision models. His students love the course and the encouragement and advice they receive from him while he teaches the course.



NEIL GRANITZ, Department of Marketing

I would like to nominate Neil Granitz for this award for the quantity and quality of service he has performed for the Marketing Department; in many cases he has improved our processes. In 2014, Dr. Granitz served as the Chair of the Search Committee, where we hired an excellent faculty member. In 2016, we had our first true Chair Election in 40+ years; he served as Chair for the Election and worked to develop new departmental rules for running department elections. For the past two years, he has served as Chair of the Department Curriculum Committee. Among the achievements are shepherding a Minor in Sales through the Curriculog process, as well as developing and supporting the approval of a Marketing Minor. In 2016, he was Chair of the Department Personnel Committee (DPC) where he developed a manual to help new Chairs of the DPC understand the tasks and schedule. Finally, in his classes Dr. Granitz undertakes sponsored projects, the most recent for the OC branch of the National Marrow Donor Program. They were so pleased with the students' research study that they requested the students to present to the head office.

WEI JIANG, Department of Accounting

Wei Jiang has been actively involved in service activities in the Accounting Department for the past three years. Professor Jiang is the chair of the assessment committee for the department, with the aid of a student assistant, Professor Jiang spend a significant amount of time collecting assessment data, performing data analysis, conducting assessment workshops for faculty, attending AACSB seminars, and writing up assessment reports. For the past two year, Professor Jiang also the director of the MS in Accountancy program with over 200 graduate students. The responsibilities primarily involved reviewing applications, advising students on course selections, and hosting monthly information sessions. Professor Jiang also served on the DPC since Fall 2015.

JEFFERY JOLLEY, Department of Finance

Professor Jolley has played an important role in the Student Mentorship Program launched by the MCBE in 2015. He has advised over 250 finance majors over the last four semesters. In addition to offering academic and career advice, he helps these students with their resumes and provides letters of recommendations to those who have been in his classes. He has also helped at least 10 mentees obtain internships and entry-level positions. He is the primary contact at the university when students would like information on the actuarial profession and the contact person in communications between the Society of Actuaries (SOA) and CSUF. He speaks to several dozen current and prospective students per year on this topic and has helped place around 20 students in actuarial internships and entry-level positions. In each of the past three summers he conducted an SOA Exam workshop that had helped approximately 25 students pass the Financial Mathematics Exam. He has also been the faculty advisor to many student organizations, including the Insurance Leadership Program, Finance Association, Gamma Iota Sigma, Travel Association, League of Legends Association, ALPFA (Association of Latino Professionals in Finance and Accounting) and Financial Risk Management Association.



KRISTIN KLEINJANS, Department of Economics

Dr. Kleinjans has been advancing our efforts in recruiting of new faculty as chair of the recruitment committee in 2016 and chair of one of the two recruiting committees in 2014, which led to the successful hire of 3 fantastic new colleagues. She spearheaded the revision of our departmental constitution. As Vice Chair, she is implementing our department's mentoring program, which is slated to have an all-time high rate of completed mentoring. She is instrumental in the updating of our neglected webpage, works to reduce the impact of bottleneck courses on our business students, and is leading the department in its preparation for the Program Performance Review. She also served as an ad-hoc member of the DPC for the Gerontology Program. She redesigned our economics capstone course, which now includes a strong research component as well as a career mentoring module and guest speakers, including external and internal academic speakers, career advisors, and alums. She provides mentoring and career advising to all economics capstone students and mentors all recent transfer students in her classes (independent of concentration) in individual meetings.

WEILI LU, Department of Finance

Professor Lu's service to the external community in the past three years (2014-17) can be classified into three categories: hosting events, delivering speech, and volunteer services at local, national, and international levels. The activities not only increased Cal State University Fullerton's visibility significantly but also helped the center raise enormous fund. For instance, she has organized annual Center for Insurance Studies (CIS) Insurance Forum since 2016, inviting Former Governor Arnold Schwarzenegger and a group of executives. There were 200 insurance professionals from Southern CA participated and 200 students and faculty participated. CIS raised \$120,000 for the center's endowment campaign. She also organized the FIRMA (food-industry risk managers' association) national conference. Each summer she travels around the world to deliver speech and lectures to international insurance communities. She also lectured in different university on risk management. In addition, she has served as the board member of IICF western board, the Forum Chair of Insuring the Children, the advisory board member of REMM China, and one of IIS research round table members. As the director of CIS she works for two boards: board of directors and advisory board. BOD met once a year with 15 board members and advisory board has 25 members. Each year she was able to raise \$ 250000 to \$300000 with the help from these board members. In addition, she helped the center to raise \$2.5 million dollar endowment fund.

ROBERT MEAD, Department of Economics

Dr. Mead was the Department Vice-Chair and oversaw the department's initial implement of the college mentoring program. Since then, he has served as the Director of the Business Honors program in the Mihaylo College and overseen the college's honors students, including leading a group to Europe on a study abroad trip during winter session. He also serves on numerous University committees and is presently co-chair of the CSUF Strategic Plan Steering Committee.



SHAUN PICHLER, Department of Management

Dr. Pichler regularly advises independent studies and theses, engaging students in research activities. In the last three years, he supervised four independent studies, two theses, and co-authored several papers with students. Three of his students have thrived in top PhD programs. He is faculty advisor for the Society of Excellence in Human Resources, which connects students with working HR professionals. He has served on seven department committees, four college committees, two university-level search committees, HRDI's EAP advisory committee, and he has presented his research on diversity through the Faculty Development Center. He is a member of numerous editorial boards for top journals, is an associate editor for an A-level journal, and is active in service to the Academy of Management. He is also an active member of his church, St. Andrews of Fullerton. Dr. Pichler is a model of service to our CSUF students, colleagues, staff and community.

DANIEL SOPER, Department of Information Systems and Decision Sciences

Since 2014, Dr. Soper has engaged in a wide variety of service activities. At the University level, he has served continuously on the FERPA Review Committee, and represented the College on the Online Education and Training Faculty Advisory Committee. He is also currently serving on the University's GE Task Force. At the College level, he currently serves as the Chair of the MCBE Senate. He has been a member of the MCBE Executive Committee since 2014, and has served on the Graduate Programs Committee and as Vice-Chair of the MCBE Senate twice. At the department level, he serves as the director of the MS in Information Systems program, as well as on a variety of department committees. His educational videos on YouTube have been viewed nearly 3 million times, and his free online statistics calculators have been used more than 55 million times in more than 230 countries.

SOPHIA WANG, Department of Accounting

In the last three years, Sophia has constantly engaged in various activities to serve students, Department of Accounting, MCBE, the university, and the business community in southern California. She has served as a Supplemental Instruction (SI) faculty liaison for Department of Accounting overseeing one of the university's Student Initiative programs and coordinating with the university SI program, designed to help students succeed in bottleneck courses in a peer-led learning environment. She served as Faculty Mentee Program Coordinator in the past year. Sophia has been active assisting with MCBE Business Honors Program interviews in the past few years and currently serves on MCBE undergraduate curriculum committee and senate. She is also active in connecting with CPA firms via the Adopt-a-Firm program and meeting with alumni to gather their insights in the profession and feedback on renovating curriculum.

DAWIT ZEROM, Department of Information Systems and Decision Sciences

Dr. Zerom has been involved in countless service activities for his department, college and university at large. To mention a few that are more impactful, he plays key roles in the development of research journals ranking system (an extensive and contentious process) to be used in the awarding of MCBE faculty assigned / release time. He has also been involved in the hiring of tenure track faculty for the last several years resulting in more than 6 f faculty members in the department. He is also a member of the university outstanding professor committee that recommends faculty for several awards at the university level. The committee evaluates several applications and that takes countless hours and great care given the prestige of these university awards. For the past several years, He has been involved in review of over 35 intramural proposals every year from MCBE faculty.



COLLEGE OF COMMUNICATIONS

HUNTER HARGRAVES, Department of Cinema and Television Arts

The Department Chair nominates Dr. Hunter Hargraves, who has a record of extraordinary and sustained service to the Department and the University. Dr. Hargraves currently serves as Chair of the CTVA Curriculum Committee, a member of the CTVA Assessment Committee, and a member of the Honors College Advisory Board. According to Department Chair Dr. Garrett Hart, “Beyond Hunter’s valuable and significant committee work is his dedication to serving students. I have observed how Hunter goes out of his way to ‘always be there’ for students, offering advice and guidance. He focuses on the important issues, is proactive on all his committees, and ALWAYS puts student interests first.”

WALEED RASHIDI, Department of Communications

Dr. Cindy King, Interim Chair of the Department, nominates Dr. Waleed Rashidi, in recognition of his “extraordinary service to students as faculty advisor for the Entertainment and Tourism Club, one of the largest, most active student organizations on campus.” Since 2013, Dr. Rashidi has also served as faculty advisor for COMM Week, a week-long campus conference for students that hosts more than 70 industry speakers and daily special events. Beyond standard university service, Dr. Rashidi has chaired the Department of Communications Undergraduate Curriculum and Assessment Committee, managing major curriculum overhauls and coordinating learning assessment. He is the four-year university representative for the Journalism Association of Community Colleges, for which he organizes conferences and reviews paper submissions and scholarship applications. His external community service includes 20 years as a volunteer broadcaster for radio station KSPC 88.7.

TERRY SAENZ, Department of Communication Sciences and Disorders

The Department Chair nominates Dr. Terry Saenz, “the champion of services in the Department of Communication Sciences and Disorders.” Dr. Saenz has served as advisor and credential coordinator for the CSUF chapter of the National Student Speech, Hearing, Language Association (NSSHLA). She also serves as Diversity Committee Chair for the California Speech, Hearing, Language Association (CSHA). She is a member of the CSHA magazine editorial board and is the CSHA District 8 advisory board member. She recently helped coordinate travel for seven COMD students who went to Washington, DC for “Hill Day,” an American Speech-Hearing-Language Association program to reach out to members of Congress. According to Department Chair Dr. HyeKyeung Seung, “Dr. Saenz has been a model citizen for our faculty and students. When students are in any crisis, she has been the first one to seek out solutions. Numerous times, she contacted counseling services or even walked with the student to the counseling center.”

DANIEL SUTKO, Department of Human Communication Studies

The Department Chair nominates Dr. Daniel Sutko, who has demonstrated an interest and a talent for providing top quality service to the Department, the College, the University, and the profession. Dr. Sutko developed an online course (HCOM 305: Digital Media Literacy) that will provide currency in the HCOM curriculum. He served as a Department Search Committee member and has been instrumental in providing advising and mentorship to our undergraduate and graduate students. He served on a committee that made important revisions to the HCOM personnel guidelines. According to Department Chair Dr. Gary Ruud, “Dr. Sutko chairs the College Curriculum Committee and is the faculty PR Officer for Cal State Fullerton’s Phi Kappa Phi. He has also made significant contributions to the scholarly committee by serving as a panel respondent and paper reviewer at regional, national, and international scholarly conferences.”



TARA SUWINYATTICHAIPORN, Department of Human Communication Studies

The Department Chair nominates Dr. Tara Suwinyattichaiorn, who has been engaged in a number of service activities beyond what is expected of a new faculty member. Within the Department, she is already chairing three graduate committees, serves as a committee member for two other graduate students, and accepted election to serve on HCOM’s Scholarship and Awards Committee. Dr. Suwinyattichaiorn has developed a new course (HCOM 388: Online Communication and Personal Relationships) that will bring currency to interpersonal relationships that are relevant to HCOM students. Dr. Suwinyattichaiorn has mentored a number of undergraduate and graduate students and with them has initiated research studies that were eventually presented at academic conferences. According to Department Chair Gary Ruud, “Dr. Suwinyattichaiorn proposed and received a grant from the President’s Commission on Equity and Inclusion (PCEI) to organize three CSUF Civil Dialogue events that offered an alternative way to discuss controversial and often contentious issues.”

DOUG SWANSON, Department of Communications

The Interim Department Chair nominates Dr. Doug Swanson, saying that “as a faculty member, Dr. Swanson has been at the forefront of many Department service responsibilities.” In 2013-2014, he authored the self-study report for the Department’s successful CEPR recertification (Certification for Education in Public Relations). From 2014-2017, he chaired nine faculty searches that resulted in eight new hires. He has led efforts in developing and administrating the department’s assessment program that documents student learning in 16 courses. Dr. Swanson has served as the lead faculty advisor for PRactical ADvantage Communications, the Department’s student-run advertising and public relations agency. According to Dr. Cindy King, “Although he was recently appointed as Interim Associate Dean for the College, Dr. Swanson continues to lend his expertise in ways that extend above and beyond the call of duty.”



COLLEGE OF EDUCATION

BRAD BIGGS, Department of Literacy and Reading Education

Dr. Brad Biggs should most definitely be considered for his exceptional service. Brad has embarked on an impressive record of participation in service activities aimed at the retention of first generation students. Over the last three years his service includes sitting on the Advisory Board for Strengthening Opportunity Access and Resources (SOAR) for first generation graduate students; mentoring students through the Faculty/Graduate Student program; and facilitating scholarships with the College of Education Scholarship Committee. Biggs has excelled with service to educators and students at ethnically and economically diverse Buena Park High School. Here Brad has mentored research-based literacy education instruction, co-taught 90 high school students, introduced students to the college experience, and dialogued with administration to support CSUF's High School Transitory Program, allowing students to earn college credit while preparing for academic success. Working with teachers, counselors, and the principal, Dr. Biggs has supported student critical thinking and college preparation along with inter-institutional relationship between CSUF and the school.

SHARON CHAPPELL, Department of Elementary and Bilingual Education

Dr. Sharon Chappell exemplifies exceptional service to educational community partnerships and to the College of Education, particularly in the area of just, equitable and inclusive education. She is committed to advocacy and education on gender diversity and LGBTQ inclusion in K-12 schools, having delivered Welcoming Schools professional development to 200+ teacher candidates and 200+ practicing teachers throughout Orange County. She has conducted additional professional development on LGBTQ inclusion with the Child and Adolescent Studies Department and the College of Education Webinar Series. She is committed to diverse representation in children's literature, sitting on the board of the Donoghue Children's Literature Center at the CSUF Pollak Library, and presenting about LGBTQ inclusion in curriculum at the Better Together: California Teachers Summit. She also sits on the Queer Minor Advisory Board and has presented at the LGBTQ Youth Convening in Santa Ana. She is the founding chair of the Topical Action Group for LGBTQ Inclusion and Advocacy in Teacher Education at the American Association for the Colleges of Teacher Education.

LORETTA DONOVAN, Department of Elementary and Bilingual Education

During the past three years, Dr. Loretta Donovan has made sustained and significant contributions in service to the university and broader educational community, particularly in the promotion of the effective use of technology for teaching and learning. She has mentored and coached new and tenured faculty, including a cadre of part-time faculty, seeking to increase their effectiveness as online instructors. She mentors and advises over 100 master's students annually, and has developed professional networks that connect prospective and current students (educators) with program alumni, faculty and community partners. Examples of her professional development activities include working with teachers through the National Resource Center for Asian Languages. In addition, Loretta Donovan serves on an advisory board for the Fullerton School District Education Foundation and on the La Habra City School District Innovations Board.



JANICE MYCK-WAYNE, Department of Special Education

Dr. Myck-Wayne has provided extensive service to the university through state representation, university committees, and college and department leadership. For the state, she has served on the Board of Institutional Reviewers for the Commission on Teacher Credentialing and several highly impactful teacher education task forces. Her university service consists of serving on Senate Executive this year, Senate for the past seven years, the Advancement Committee, UEE Committee, and several other key committees. Her College of Education service includes the Commencement Committee, International TASK Force, and several key international groups including the largest study abroad program in the college. At the department level, she has served both the Departments of Reading and SPED on DPC and Search (twice as chair) as well as the dissertation chair for two students and served on two other dissertation committees.

FERNANDO RODRIGUEZ-VALLS, Department of Secondary Education

Dr. Fernando Rodriguez-Valls has maintained a record of extraordinary and sustained service during the past three years. His service activities significantly exceeded the typical expectations of faculty in the department. Within the Department of Secondary Education, Dr. Rodriguez-Valls provides leadership for multilingual teacher education to better support Emergent Bilingual students. Dr. Rodriguez-Valls also provides leadership in hosting Institutes that support Spanish dual language immersion teachers in secondary schools. In addition, Dr. Rodriguez-Valls has been an active member at department, graduate committee, and Secondary Teacher Education Program meetings. He also serves as the department's representative on the College of Education Curriculum committee. Within the College, Dr. Rodriguez-Valls serves as the Bilingual Authorization Coordinator and leads the effort in establishing the Biliteracy Task Force to develop college-wide goals for multi-literacy. Within the University, Dr. Rodriguez-Valls has served on various committees including the Researchers and Critical Educators, Academic Standards University Committee, and the President's Strategic Fund Scholarship Awards. These committees serve an important function of the University in supporting faculty, staff, and students.



COLLEGE OF ENGINEERING AND COMPUTER SCIENCE

DOINA BEIN, Department of Computer Science

Dr. Doina Bein, assistant professor in the Computer Science Department, has demonstrated a profound commitment to departmental and community service. For the department, she has been the backbone of the Assessment Committee. Her attention to detail and focus on streamlining the data collection and reporting has brought new life to our department's assessment. This allowed the Department to address several accreditation-related concerns and receive a positive decision from ABET. In addition, she serves as the NCWIT (National Center for Women & Information Technology) Academic Alliance representative for CSUF and the Affordable Learning Solutions ambassador. Dr. Bein co-organized two 5-day workshops conducted by Google Engineers at CSUF. Through a grant from Google, Dr. Bein oversees the Creative Coding workshops for OC Girl Scouts in collaboration with ACM-W student chapter. This initiative enabled ECS College to foster interest in computer science among young girls.

YOONSUK CHOI, Computer Engineering Program

Since Dr. Yoonsuk Choi joined the Computer Engineering Program, he has served on various committees as a member which include Computer Engineering Program Committee, Faculty Search Committee, Continuous Improvement Committee, and also served as chair of the Faculty Search Committee in which three new faculty members were successfully recruited. He also actively participated in student activities where he served as faculty advisor. These activities include ECS Student Projects Showcase & Awards, CSU Student Research Competition, CSUF Student Creative Activities & Research Day, and Texas Instruments Innovation Challenge. He currently serves as an undergraduate academic advisor as well. Besides the academic service, Dr. Choi currently serves as a reviewer for top-tier journals and is also on a journal editorial board. He has also participated in various activities including Fullerton College STEM Mixer, High School Outreach for BS-MS Integrated Program, and Welcome to CSUF Day.

PRATANU GHOSH, Department of Civil and Environmental Engineering

Dr. Ghosh joined the Civil and Environmental Engineering Department as a faculty member in Fall 2011. He has been serving as a faculty advisor of ASCE (American Society of Civil Engineers) student chapter since 2012. From the very beginning, he has been working hard in elevating the visibility of CSUF ASCE student chapter outside of the University. Under his mentorship, the student chapter was recognized as *Outstanding Chapter* in the National ASCE Meeting. The student chapter has been increasing productive activities that include 4th place finish in 2016 PSWC Regional Conference. At the University level, he has served on several committees: University's GE Committee, Library Committee, Academic Master Plan Subcommittee and Advancement Committee. Currently, he is serving as Chair of CEE Department Personnel Committee (DPC). In addition, he has served as undergraduate academic advisor for the past five years.



PHOOLENDRA MISHRA, Department of Civil and Environmental Engineering

Dr. Mishra joined the Civil & Environmental Engineering Department in Fall 2012. Since joining, he has been instrumental in providing outstanding service to the department, the college, and the University. At the department level, Dr. Mishra is serving as chair of critical department committees such as Curriculum, Scheduling, and Assessment & Continuous Improvement. Dr. Mishra also is currently serving on the department's Faculty Search Committee. At the University level, Dr. Mishra is a member of the Provost's *Task Force on Online Education* and is also serving on President's *Strategic Planning Steering Committee*. He is current undergraduate academic advisor, and had greatly contributed in assisting the ABET accreditation preparation for the department. Outside of the University, he received awards for his contribution as the reviewer of prestigious journals. For the past 5 years, Dr. Mishra has been an indispensable faculty member with the department.

ANAND PANANGADAN, Department of Computer Science

Dr. Anand Panangadan has shown a deep commitment to serving the Computer Science Department. He is currently the SI Liaison, where he recruits high performing students with an aptitude to lead peer study session. He coordinates the schedules of the dozen or so SI leaders embedded in our lower division courses. Since Fall 2016, Dr. Panangadan has been coordinating the *GE (General Electric) - CSU Challenge*, a state-wide design project competition, to encourage engineering and computer science students in the CSU system to develop innovative solutions that make use of the industrial *IoT (Internet of Things)* to address a real-world problem. Additionally, he has volunteered to coordinate the department's Examination in Programming Proficiency. This is not an official role within the department and comes with a lot of work with little recognition. He develops the exams and is assisted by other volunteers to proctor and grade the exam.

HAOWEI WANG, Department of Mechanical Engineering

Dr. Haowei Wang has provided outstanding service to the department, college and university through various means such as serving/chairing committees at all levels and advising undergraduate students. Dr. Wang is commended for his extraordinary contribution in streamlining the undergraduate student advising process for the department. He created a webpage where students make appointments for advising online 24/7. All appointments are saved in a spreadsheet which makes it easy to do statistical analysis. The analysis helps advisors improve advising mechanism to better serve students. Currently this service has been implemented by the ECS Student Success Center as well. He has also automated the course transfer evaluation application and permit request processes. Students now submit their applications online, where advisors view all applications in a spreadsheet and make decisions. Advisors then simply click a button which will automatically email students the decisions. It has helped the department maintain high standards of advising.

HOPE WEISS, Department of Mechanical Engineering

Dr. Hope Weiss started at Cal State Fullerton in Fall 2015, and she has dedicated to exceptional service. Dr. Weiss has become one of the two Mechanical Engineering Department's undergraduate academic advisors since her second year here at Fullerton. In collaboration with another faculty member, she implemented an online appointment system and continues to improve the advising process in the department. She is passionate about our students continuing their education to pursue a graduate degree and presented a talk about applying to graduate school. During her second year, she chaired the Faculty Search Committee, and was the department representative for the ECS College Curriculum Committee. She currently serves as the Chair of the Undergraduate Program Committee and the Faculty Search Committee for the second year in a row. She is also currently the faculty advisor for the Society of Women Engineers CSUF Chapter.



COLLEGE OF HEALTH AND HUMAN DEVELOPMENT

LORI ALLEMAND, Department of Social Work

Lori Allemand, FT lecturer, has made outstanding contributions to the community and students in the Department of Social Work. Implementation of a special two-year field seminar model with a local agency, Crittenton Family Services, requires a labor intensive approach for the instructor. The department needed field placements and the agency wanted MSW students but was unable to provide the amount of clinical and agency supervision the students required. In order to assist the students and the agency, Lori has provided both instruction and clinical supervision for MSW students at Crittenton every semester since 2014. Field seminars are purposefully kept small due to the intensity of the clinically based instruction involved. However, at one point, Lori was the instructor and supervisor for 24-students in two cohorts simultaneously at Crittenton. Finally, it is important to note that Lori volunteered to take on the extra responsibilities involved with the implementation of this model!

LILIA ESPINOZA, Department of Health Science

Dr. Espinoza, Assistant Professor, Department of Health Science, has served in significant on and off campus leadership capacities promoting student and community success. Since coming to CSUF in fall 2011, Dr. Espinoza has been a devoted mentor for especially ethnic minority and first generation college students. She served as faculty sponsor of Eta Sigma Gamma (ESG) Delta Rho chapter and is a faculty mentor for the Latinx Graduate Students SOAR: Strengthening Opportunities, Access and Resources; McNair Scholars Program, and the California Pre-doctoral Program. Through CSUF's Health Careers Opportunity Program she trains and mentors students from across the campus in cultural identity and assets, collectivism and goal attainment. Passionate about student success, Dr. Espinoza has served in important roles to create programs that foster student advising, mentoring, retention and graduation. She was a member and chair of the KHS Student Success Team, helping to inform the creation of the KHS Student Success Center building and programs. She participated in CSUF's High Impact Practices Framework Working Group. Dr. Espinoza was a member of the CSUF International Programs and Global Engagement delegation to Mexico, where she visited Tecnológico de Monterrey in Guadalajara, Mexico, to establish collaborations between CSUF and several universities in Mexico.

JANNA KIM, Department of Child and Adolescent Studies

Dr. Janna Kim has made significant contributions to the department, college, university, and community during the past three years. In the Department of Child and Adolescent Studies, she has served on the Diversity and Development and the Online Quality Committees, she has chaired the Search and the Curriculum Committees, and is the course coordinator for the CAS writing course. She has been a member of the HHD Curriculum Committee since 2012, which she chaired for all but one of those years, and she has served on the university Elections and Writing Proficiency Committees throughout the period of review. Dr. Kim has served the professional community by reviewing for academic journals and conferences and the local community by serving on advisory boards and delivering presentations to community groups. Moreover, regardless of the service activity, Dr. Kim's work is extremely thorough and thoughtful and she is well-respected and appreciated by her colleagues.



MARSHA ORR, School of Nursing

Ms. Orr, Nursing Distance Education Program Coordinator, has provided exemplary service to the SON and the campus community. She has served as the co-Lead for Quality Assurance Grant administered by the Office of Assessment and Educational Effectiveness with a focus on implementation for five years (five year grant). She is certified as a Quality Matters Master Peer Reviewer and provides consultations to her peers throughout the CSU system regarding Quality Matters. Ms. Orr achieved QM Certification of “The Art and Science of Nursing” Online course in Fall of 2015. She currently is a facilitator of the online “Applying the Quality Matters Rubric Course” which she has presented for the Chancellor’s Office in Spring and Fall 2017. She has presented/co-presented at regional Quality Matters Conferences in 2015 and 2017 and has overseen the Fullerton campus participation in the CSU-system QM Course Certification process since its inception. Ms. Orr is a leader in the SON, actively engages students in orientation each semester using various technology to enhance content delivery, such as videos, interactive games, and creation of an APA template. She developed and has revised an accessible Master Syllabus template and regularly consults with faculty on Zoom, You See U, and ShareStream.

KAREN RINGL, School of Nursing

In addition to her teaching responsibilities, Ms. Ringl, RN-BSN program Coordinator, has been integrally involved in two major projects in the last two years and has demonstrated exemplary leadership. She facilitated a taskforce of faculty and advisors to revise the RN-BSN curriculum to bring it in compliance with a Chancellor’s Executive Order which directs that nursing programs in CSU system to award credits for prior learning of nursing content (NCLEX credit). She skillfully worked with the group to evaluate each current course and determine the salient content that should remain in the curriculum and guided development of modified and new courses that incorporate the accreditation essentials and the regulatory (BRN) required topics. Ms. Ringl and team submitted the courses via Curriculog for review by curriculum committees. Ms. Ringl worked with the College of HHD committee to ensure the syllabi comply with the UPS as well as Quality Matter principles. During this same time, she was invited to serve on a regional task force in Southern California to develop an integrated associate and bachelor’s degree in nursing that would transform nursing education and seamlessly prepare students for nursing licensure and completion of the baccalaureate in a timely, cost-efficient manner.

JAMES RODRIGUEZ, Department of Child and Adolescent Studies

Dr. Rodriguez consistently contributes in meaningful ways to the University and to his professional community. During the period of review, Dr. Rodriguez has served on 16 university committees or advisory boards. These commitments include the President’s Commission on Equity and Inclusion, the Academic Senate Diversity and Inclusion Committee, which he chairs, the Student Success Steering Committee, and the Strategic Enrollment Management Committee. Currently, within the Department of Child and Adolescent Studies, he chairs the Community Advisory Board and Search Committees and is a member of the DPC. His is also currently the Interim Chair of the Chicana and Chicano Studies Department. Outside of the University, Dr. Rodriguez has served on the Editorial Board of the *Association of Mexican American Educators Journal*, as a Consulting Editor for the *Journal of Research on Adolescence* and as a member of AERA’s Division E Committee on Diversity and Equity throughout the period of review.



YUYING TSONG, Department of Human Services

Dr. Yuying Tsong has demonstrated a record of extraordinary and sustained services since she joined CSUF in Fall 2012. Since 2016, Dr. Tsong’s mentorship to student research activities lead to 16 national peer-reviewed presentations. She will also present with her McNair scholar mentee at the Southern California Conferences for Undergraduate Research this November. She developed and coordinated the HUSR global internship study abroad, leading the third cohort in summer 2018. She is also a Faculty Mentor three graduate students for the CSUF Graduate Student Mentoring program. Dr. Tsong offers workshops to the campus community including the WoMen’s Center, Counseling and Psychological Services, Continuing Education workshop at the Counseling Conference, Center of Internship and Community Engagement, and Osher Lifelong Learning Institute. Dr. Tsong serves on multiple journals’ editorial boards, and as the Special Issue Co-Editor for *Women & Therapy: Special Issue on Trauma and Well-being among Asian American Women*. Yuying was the Programming Coordinator for the 2017 Biannual National Multicultural Conference & Summit. She is President-Elect for the American Psychological Association Division 35 Society for the Psychology of Women and was awarded Fellow status by the Asian American Psychological Association in October 2017.

PENNY WEISMULLER, School of Nursing

In addition to her service as the Coordinator of Graduate Programs for the School of Nursing, Dr. Weismuller developed the pilot DNP degree in a collaborative effort among CSU Fullerton, Long Beach and Los Angeles; her leadership promoted collegial governance of the DNP Consortium during the five-year pilot period authorized by the California Legislature. This year, in cooperation with Consortium members and community partners, she has been integral to the advocacy efforts that influenced the Legislature to grant the CSU full authority to offer the DNP. In association with Kaiser Permanente School of Anesthesia, she has led the effort to establish the post-baccalaureate DNP with a concentration in Nurse Anesthesia, slated to start in fall 2018. Dr. Weismuller currently serves on a Southern California intercollegiate task force to develop an integrated associate and bachelor’s degree in nursing that seamlessly prepares students for nursing licensure and completion of the baccalaureate in a timely, cost-efficient manner. Dr. Weismuller is on the University’s Graduate Education Committee and the University’s Academic Appeals Board. She serves on the Editorial Consultants Board for the *Journal of School Nursing* and as a reviewer for several journals in the areas of public health, adolescent health, and cross-cultural nursing.

JOSHUA YANG, Department of Health Science

Dr. Yang, Associate Professor in the Department of Health Science, has served in significant leadership capacities including participating in and chairing several committees including the Program Performance Review (PPR) for the department. Dr. Joshua Yang has provided outstanding service to students, the department and the community. For instance, as part of the annual CSU Health Policy Conference in Sacramento, Dr. Yang has coordinated all aspects including recruiting and selecting health science student participants; helped plan the multi-day agenda including symposia, legislative visits, and student presentations; and supervising and mentoring students throughout the visit. He also co-coordinates 2-3 seminars each year where faculty present works-in-progress or outcomes from their research to other faculty and students. Dr. Yang also planned, organized and implemented the first-ever MPH alumni and current student reception to increase opportunities among current master’s students to network with graduates of the MPH program, and strengthen alumni relations with faculty and the university. Lastly, he conceived of and is coordinating the department’s effort to provide technical assistance to local community based organizations that involves soliciting technical assistance needs, recruiting students and department faculty, and matching student/faculty expertise with needs for a semester-long collaboration.



COLLEGE OF HUMANITIES AND SOCIAL SCIENCES

SHELLY ARSNEAULT, Division of Politics, Administration, and Justice

Dr. Arsneault is a professor of political science and has served as the coordinator for the public administration program and lead faculty for the Masters in Public Administration (MPA). Within this role, she has been responsible for coordinating program admissions, advising, and national accreditation. She also developed and manages the City Manager Fellowship Program, which is a mentoring program for MPA students interested in leadership within city government. Within the role, she has raised thousands of dollars to support student scholarships and program operational costs.

KRISTIN BEALS, Department of Psychology

Dr. Beals is an exceptional department, college and university citizen. At the department level, she provides service in the form of leading and developing our much modeled Peer Mentor program. She is an advisor for the psychology honor society. She mentors students both at the graduate and undergraduate level. She has served on elected committees including search committees, goals and directions committee, and the department personnel committee (which she has chaired). She also coordinates the class visitations for all part-time faculty. In addition, she contributes at the college level by serving on the Women and Gender Studies Personnel Committee, the Queer Studies Advisory Panel, was a multi-year member of the college advisement committee, and helped develop the college pathway certification program. At the University level, she has served for on the Exceptional Admits Committee for the Athletic Department and has been involved with numerous programs across campus to support LGBTQ students.

ELLEN CALDWELL, Department of English, Comparative Literature, and Linguistics

Dr. Caldwell is the quintessence of a generous and devoted departmental citizen. In the past three years, she has served as chair of the Department Personnel Committee, chair of the Ad Hoc Advising Committee, and the department's Student Success Coordinator. Perhaps her greatest and most valuable service to students, though, has been her longstanding work as an adviser. Dr. Caldwell can regularly be heard having long, detailed conversations with students about their graduation timelines, their career plans, their TDAs, their classes, and even their work schedules and their families. Both in and out of the classroom, Dr. Caldwell strives to connect with students in as many ways as possible. Students and faculty alike applaud her tireless service and devotion to students.

LANA DALLEY, Department of English, Comparative Literature, and Linguistics

Dr. Dalley recently completed a term as chair of the Department of English, Comparative Literature, and Linguistics. During that time, she successfully completed all the normal duties of a department chair for a department of that size, including coordinating the schedules of the department's nearly-80 full- and part-time faculty members to facilitate the over-10,000 instructional seats it offers every academic year. But during that time she also completed a number of high-quality services to her profession, including serving as a manuscript referee for several scholarly presses and as the president of one of the key scholarly associations in her field. Her many services to her department and her profession are always carried out with a fine sense of duty, keen efficiency, and much good cheer.



JUAN CARLOS GALLEGO, Department of Modern Languages and Literatures

Dr. Gallego's departmental contributions beyond regular committee duties include serving as Chair of the department DPC (AY 2017-2018), as a member of two TESOL search committees (2016 and 2017), and as TESOL Program Coordinator (AY 2015-2016). At the University level, he has served on the Faculty Personnel Committee, as a participant in the EPOCHS Student Mentoring Program, and as a member of the CSUF Executive Board for the California Faculty Association as well as CFA campus state representative. His efforts in the area of study abroad include advising Spanish students participating in international programs, working with TESOL colleagues to establish and supervise a program at the Universidade Geral de Minas Gerais (UFMG) in Brazil, and organizing and leading academic-year and winter programs in Spain.

DAVID GERKENS, Department of Psychology

A critical part of research activity in the Psychology Department is the pool of human participants, organized by the online research pool system that handles thousands of research time slots for students, instructors, and researchers. Dr. David Gerkens has been the system administrator for several years, which requires an enormous amount of time and commitment. Additionally, he has been a faculty academic advisor for undergraduates, chair of the department research committee, member of the M.A. graduate studies committee, the departmental personnel committee, and the program review committee for the Western Psychological Association. Further, he has been on 15 thesis committees (chair of 4) and mentored 27 graduate and undergraduate students in his lab. All students were coauthors on presentations at professional conferences. In addition, he has hosted several psychology major sessions of new student and transfer student orientations and probation workshops and performed outreach activities such as Brain Science Day at Advanced Learning Academy and College Fair at Orange County School of Arts.

NATALIE J. GRAHAM, Department of African American Studies

Dr. Graham has done extraordinary service for students and the larger university community as a Student Success Coordinator, a Mellon Mays University Fellowship Faculty Mentor, Club Advisor, and Guest Judge for Cal State Fullerton's Student Research Competition. She has participated in the Study-Away program in New Orleans introducing students to Southern culture. Dr. Graham conducts high impact practices in her Hip-Hop Culture, Black Men in America, and African American Food Culture courses via symposiums involving student input, organization, and skill. In the food course she has students research antebellum recipes and reproduce them; in her hip-hop course she has students enter rap songs for a competition. She created a Black Fatherhood Symposium having student critically engaged Black fatherhood. Lastly, she has performed community service via her poetry readings in Fullerton and Los Angeles, leading workshops with former student writers.

ANDREW HOWAT, Department of Philosophy

Dr. Howat's dedication to the Department and Philosophy students is worthy of recognition. His service in the past three years includes student support as the Philosophy Club advisor (2015-present), building summer reading groups with students and peers (2015-17), summer advising (2015, 2016), and serving as the Philosophy Department Facebook and social media master (2014-present). He has served on department and colleges committees, including the department curriculum committee (2014-15), the H&SS Advising Committee (Spring 2015), and the H&SS Faculty Awards Committee (Fall 2015). He offered pedagogical assistance to lecturers by creating a folder full of resources for lecturers (syllabi, handouts, advice on reducing textbook costs, etc.) and created an email template for faculty who are trying to recruit new majors.



MATT JARVIS, Division of Politics, Administration, and Justice

Dr. Jarvis is an associate professor of political science and the current vice chair of the Division of Politics, Administration, and Justice (PAJ). As a member of the Titan community, he has been a standing member of the Academic Senate for much of his tenure at the university. He is a member of several campus committees, including committees on parking and transportation, and campus beautification. Within PAJ, he has served as the coordinator of the political science program, as the chair of the political science assessment committee, and as vice chair where he manages issues of enrollment and scheduling.

GABRIELA NUÑEZ, Department of Chicana/o Studies

For the past three years, Dr. Nuñez has not hesitated to engage in service on behalf of the department and college when called upon. As a result, she has served on numerous department committees that address significant, critical areas including assessment, curriculum, and program planning. In addition, she has represented the department at WTCSFD, Welcome to HSS, and helped organize the *Cafe con Leche* lecture series.

JASAMIN ROSTAM-KOLAYI, Department of History

Dr. Rostam-Kolayi has an extraordinary and sustained record of service to students, the university and the external community during the past three years. Her contributions range from student advising for History majors to serving on the H&SS Advising Committee and University Writing Committee. At the national level, she is an advisory board member for Harvard University’s “Women’s Worlds in Qajar Iran” Digital Archive and Website Project. Her research on gender in Iran also informs her service as a reviewer for the *Journal of Women’s History*. On campus, other activities which fall outside normal faculty teaching responsibilities are lectures such as Dr. Rostam’s presentation of her ongoing research on the Peace Corps in Iran to the Phi Alpha Theta Honor Society, as well as serving as Faculty Advisor to the student organization, Students for Justice in Palestine.

ZIA SALIM, Department of Geography

Dr. Salim goes out of his way to mentor and advise students outside of class. As the Geography Club faculty advisor, he helps to organize the department’s annual All Points of the Compass conference. Dr. Salim actively promotes the department through an overhauled website, outreach activities, and communications. In 2015-2016, he initiated and helped to organize CSUF’s participation in the EPA’s Campus-Community Partnership. Students from three departments studied neighborhood parks in Anaheim, and proposed solutions to improve park access and quality. Dr. Salim co-organized CSUF’s participation in the 2017 Point-In-Time Homeless Count. Over 210 students and faculty took part in the count as CSUF hosted one of Orange County’s five volunteer deployment centers. Dr. Salim had provided tireless, invaluable service to students, the university, and the community, and is well deserving of this recognition.



SETSUE SHIBATA, Department of Modern Languages and Literatures

Dr. Shibata has a record of exceptional departmental service. As Japanese Program Coordinator, she scheduled and staffed Japanese courses for many years, developed language placement tests for incoming students, updated the curriculum by creating new courses, and oversaw assessment in Japanese. Dr. Shibata also accepted leadership roles on departmental committees such as the department DPC, which she chaired during AY 2016-2017. In addition, she has made important contributions to the community. She played a vital role in the Japanese Cultural Association of Orange County's 40th Anniversary Event held on our campus in November 2016; she also worked with the Japanese Culture Club (JCC), a student organization, to host the Sixth Annual Japan Culture Expo at CSUF in April 2017. With regard to professional contributions, Dr. Shibata has collaborated with the National Resource Center for Asian Languages (NRCAL) on professional development workshops for local language teachers.

JOANNE HOVEN STOHS, Department of Psychology

As Psychology's Internship Coordinator, Dr. Stohs interacts with students, faculty, staff and site supervisors in a tireless manner. She fields questions about the PSYC 495 course, created a detailed video, an FAQ sheet, and a list of over 200 internship ideas. These materials are posted on our departmental webpage and emailed to all PSYC 495 students each semester. Dr. Stohs also supports the Psychology Peer Mentors and the PDSA students by organizing panels of site supervisors to meet students on campus. She also attends CICE events to insure that intern students register with the state. Dr. Stohs helps other 495 instructors with their Student Learning Objectives, Career Center Visits for students, and other training issues. In 2016, she completed a Quality Matters (QM) course through the state to improve the flow of her own online PSYC 495. She is dedicated, professional and firmly committed to maintaining the quality of our required internship program.

JEANETTE REEDY SOLANO, Department of Religious Studies

Dr. Solano's service to the department, college, university and the academy has been exemplary. For over a decade she has mentored students in our departmental student club. She has served on the DPC, reviewed faculty files and, recently, as the chair of the Department Search Committee. Particularly significant service of Dr. Solano came on Valentine's Day 2017 when Father Greg Boyle and Homeboys Industries visited our campus for a successful campus-wide event: "Tattoos on the Heart." Dr. Solano, along with one student, envisioned and coordinated this event that was the biggest university-wide event our department has ever sponsored and took a year of planning. Over 300 students, faculty, and community members attended and were inspired. Nationally, she has served in leadership positions in the American Academy of Religion for seventeen years.



DEVON THACKER THOMAS, Department of Sociology

Dr. Devon Thacker Thomas has sustained an excellent service record to Sociology students. She has developed, taught, and evaluated service-learning courses incorporating all elements of High Impact Practices. (Her practice is recognized in an international published article on experiential learning). She is an undergraduate advisor in the department and the Student Success Coordinator; in those roles, she collaborates with the other advisor to implement innovative, empirically proven strategies to enhance major advising practices—these include streamlining advising materials, overseeing revisions to advising handbook and developing an appointment system to augment walk in advisement. Devon has developed three new course proposals and was an effective leader in reconfiguration of the Sociology concentrations. She was instrumental in coordination of last year’s commencement which was shared with History Department. In addition to innovative, creative approaches to curriculum, Dr. Thacker Thomas’ decision-making is centered on the values of servant leadership and student success.

J. CHRIS WESTGATE, Department of English, Comparative Literature, and Linguistics

During his tenure as Graduate Studies Adviser for the Department of English, Dr. Westgate has instituted a number of reforms designed to increase the successful degree completion of graduate students in English. He has carried the duties of this position with expeditiousness and skill, always working to solve student problems as soon as they emerge. In addition to these duties, he has also begun a term as the chair of the Department Personnel Committee, another high-workload committee. Finally, during the past three years he has also performed a number of valuable services to his profession, including serving as an expert manuscript reviewer for a number of scholarly presses and journals and serving as the president of one of the key scholarly associations in his field of expertise.

SUSIE WOO, Department of American Studies

Dr. Susie Woo’s record of service is remarkable. Most noteworthy is her leadership as Faculty Advisor to the American Studies Student Association. In addition to its Movie Nights, Walking Tours, Book Sales, Christmas Toy Drives, and countless other activities, the ASSA sponsors a daylong Student Research Symposium during HSS Week—an event Susie initiated in 2015 and now organizes annually. In 2017, CSUF’s Student Life and Leadership Office chose this event as the recipient of its “Tuffy Award” for “Program of the Year.” In addition, Susie is active within the larger Asian-American community—as a member of the Asian American Studies Program Council, a participant in the Southeast Asian Legacies Conference, a Board Member of the Young Oak Kim Oral Histories project at UC Riverside, and a panelist on the Asian American Pacific Islander History Workshop at the Huntington Library. Her service—to students, the university, and the community—is outstanding.



COLLEGE OF NATURAL SCIENCES AND MATHEMATICS

NICOLE BONUSO, Department of Geological Sciences

As the Geology Department's lead Undergraduate Advisor, Dr. Nicole Bonuso strives to get our students a quality education in as short a time as possible. She meets with faculty advisors each semester to review new procedures and to clarify recurring issues, and she strives to be readily available during the 2-week-long advising period to answer their questions in real time. Nicole emphasizes communication—by encouraging advisors to leave detailed notes on TDAs; by communicating individually with graduating students; and by working with the NSM graduate specialist to correct TDA issues—going above and beyond to make sure our students have the information they need to make good decisions about their path through college. Nicole excels in clarifying a very confusing process to students and faculty alike.

JENNIFER BURNAFORD, Department of Biological Science

Dr. Jennifer Burnaford has a sustained record of outstanding service to CSUF and its students. She has served as the CSUF representative to the Orange County Marine Protected Area Council since 2010, acting as co-chair of the Research Committee from 2010 – 2017. She served as one of three CSUF representatives to the CSU Council for Ocean Affairs, Science, and Technology from 2010 – 2017. Also, she initiated, developed, and presented the university's application for membership in the California Cooperative Ecosystem Studies Unit in 2015, and has since served as the CSUF Technical Representative. Dr. Burnaford has also demonstrated exceptional service to the Department of Biological Science and CSUF students through her role as a founder and Coordinator for the Biology Undergraduate Research Scholars Training Program (2013 – 2017) and as the founding Faculty Advisor of the NSM Students United with Community Collaborators to Enhance Success in Science student group (2012 – 2015).

ESTHER CHEN, Department of Biological Science

During the period from Fall 2014 to present, as Chair of the Undergraduate Advancement Committee in the Department of Biological Science, Dr. Esther Chen has provided extraordinary and sustained service in her work to improve advising for our 1000+ undergraduate Biology majors. She leads the departmental advising process while coordinating with the Biology department chair, advisors, staff, and majors, as well as staff in Admissions and Records, the Titan Degree Audit (TDA) unit, the Graduation unit, and the College of Natural Sciences and Mathematics (CNSM) Student Success team. She develops new advisor training materials and trains all Biology advisors, and works closely with the CNSM Student Success team on student-specific advising questions. Furthermore, to empower Biology majors to track their progress toward graduation, she works with the TDA unit to improve the clarity and format of Biology major TDAs and implemented Titan Advisor Network/TDA notes to provide grad check review information directly to graduation candidates.



ALLYSON FRY-PETIT, Department of Chemistry and Biochemistry

Dr. Fry-Petit contributes in many ways to the everyday activities of the Department, College, and University as well as her professional community, far exceeding the expectations for an untenured faculty member. She has served on several department committees, including the social committee and the alumni committee, and she has been chair of the awards committee, for which she has completely revitalized and modernized the nomination and application process. She has done outstanding work for social events such as the annual graduation party, the department holiday party, and several alumni events. Dr. Fry-Petit is the driving force behind several of the social media outlets for the department and an active volunteer for student orientation and advising events. She is actively involved in numerous student success initiatives within the Department and the college, including the development of a first-year experience for all NSM majors and a novel active-learning implementation in her Inorganic Chemistry course. Dr. Fry-Petit serves her professional community by reviewing manuscripts and research proposals and she regularly agrees to judge posters at conferences.

NICHOLAS SALZAMEDA, Department of Chemistry and Biochemistry

Dr. Salzameda provides outstanding service to the Department, the University and the community. During Fall 2015 he served as a sabbatical replacement for the undergraduate advisor in the Department and was responsible for organizing the fall advising session for our majors (almost 700) as well as solely advising all freshmen students (close to 150 students). In addition to working with, mentoring and advising the year-round CSUF research students, he has also worked with the Troy Tech program, a program to give research opportunities to high school students. Dr. Salzameda has been an outstanding mentor, guiding several students into PhD programs after graduating from CSUF. Dr. Salzameda designed and directed the Weekend Research Experience for the HHMI program in Fall 2016, which provides a 3-day research experience for undergraduate and high school students, working on identifying new inhibitors for the West Nile virus. More recently, Dr. Salzameda initiated the Peer Undergraduate Mentoring Program (PUMP) where he recruits STEM majors from CSUF and pairs them with incoming STEM freshman at Fullerton College. He has served as a judge for the INTEL International Science and Engineering Fair, and as a reviewer for the Hispanic Scholarship Fund.



POLLAK LIBRARY

J. LINDSAY O'NEILL, Instructional Design Librarian

As the Pollak Library's first Instructional Design Librarian, Lindsay O'Neill creates digital learning objects (DLOs) used by thousands of CSU Fullerton students, staff and faculty. This is her job but she has gone way beyond it to give service to innovation and shared expertise. Lindsay created 4 interactive DLOs, which introduce basic information literacy concepts and library services and resources to students. These tutorials were used in all FYE classes this semester and are available in Titanium for any professor to use. They allow the library to ensure that all freshmen students receive information literacy instruction. Working with the Affordable Learning Solutions Committee, Lindsay helped plan programs, made tutorials, presentations, and webinars for on ebooks and Creative Commons Licensing (CCL). She encouraged faculty to use Open Educational Resources (OER) and to publish their own work as OER. Lindsay shared her own DLOs using CCL on Merlot, an international curated collection of peer-reviewed OERs. She keeps her colleagues in the library and the College of Education up to date on the latest techniques, tools, and apps for learning. Lindsay brings positive attention to the work being done in the library to support student success. She puts students first, supporting efforts to make higher education more affordable and more accessible. She works tirelessly to provide them with options for success.



UNIVERSITY EXTENDED EDUCATION

MONICA SNOW, American Language Program

Monica Snow has been a key contributor in maintaining our campus connection to CATESOL (California Teachers of English to Speakers of Other Languages), the leading statewide professional association for those concerned with teaching English as a second language and bilingual education. Monica's dedication to this professional service is long-standing. She has been involved with CATESOL for over 20 years, and she has frequently served in a leadership capacity to facilitate the work of the association. She was Exhibits Coordinator for six years, with her term ending last fall in this role. She managed the exhibits hall at CATESOL events and worked closely with many publishers in the ESL field. Her strong connection with this programming has served the American Language Program at Fullerton very well, with Monica having strong firsthand knowledge of developments in the publishing arena and being able to advise our program accordingly. In 2014, she was honored with the Sadae Iwataki Award for outstanding service, an award that is given very selectively at the discretion of the CATESOL Board of Directors. In 2015, she served as CATESOL Conference Chair, and led the committee to host a very successful conference. Titans Reach Higher—and they give back. Monica not only demonstrates the service-oriented outlook that is part of our Fullerton spirit, but also encourages it in others.



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— **60** —
YEARS